

Swiss-Express “Innight” – Spare Parts

Customized night-time logistics

Do you rely on your goods being available in the morning before the start of the working day? Thanks to Swiss-Express “Innight” we can offer you customized night-time logistics. We can collect your goods from locations in Switzerland or abroad in the late afternoon or evening at a specified time and deliver them directly to where your customer needs them, such as to a technician’s vehicle, a mechanic’s workshop or a garage.

Same-night delivery

We can collect your goods from locations in Switzerland or abroad or you can deliver them to one of our logistics centres. Your goods will be delivered before the start of the next working day or as agreed, throughout Switzerland and the Principality of Liechtenstein. We will also handle the entire customs clearance process for you.

Returns

We can also collect returns and empty containers when delivering items, on request. With the Swiss-Express “Innight” App, returns can be entered simply and conveniently.

Drop-off points and key management

Deliveries are made to pre-arranged drop-off points such as ramps, letterboxes, technicians’ vehicles or shop premises. We manage around 8,000 anonymized access keys and badges. You can manage your delivery points online.

Consignment data

Send us your consignment data electronically via Swiss-Express Web or EDI interface by 9 p.m. You can also track your consignments there. High quality and reliability are our top priority, which we document with daily reports on issues such as delivery quality.

All parcels are scanned when handed in, on arrival at the logistics centres, during loading, on delivery and when items are returned. The drop-off points are also entered. This enables you to locate your consignments at any time.



Carbon offset delivery with “pro clima”

Good for the climate, good for your image. “Innight” consignments are delivered with carbon offset. This helps both the environment and your company.
www.swisspost.ch/climate

Consignments of dangerous goods

Consignments of dangerous goods up to 1,000 ADR points can be sent via the Innight channel.

You can send the following with Swiss Express “Innight”



- Permitted dangerous goods up to 1,000 ADR points
- Goods that can be handled by a driver with a sack or pallet truck
- Goods with a maximum length of 250 cm and a maximum girth (longest side and circumference) of 400 cm.
- Goods with a maximum weight of 250 kg per transport unit and a maximum of 400 kg per consignment
- Goods that are packaged securely for transportation and the nature of which does not constitute a threat to the environment or to the health and safety of Swiss Post’s employees

SWISS POST 

Innight Spare Parts

Spare parts are always required urgently. We can collect parts from your warehouses in Switzerland or the rest of Europe. We will handle customs clearance for you. We then consolidate goods from different warehouses into a single delivery for each technician.

By 6 a.m., or 7 a.m. in peripheral areas, we will deliver the spare parts needed directly to the technician's vehicle. Or to the agreed delivery point. That way, you save the technician a trip to the warehouse and can manage without additional external storage. Moreover, the technician needs to have fewer spare parts in stock in his vehicle.

If a consignment is delivered, we will normally notify the technician by SMS, so that he can have returns ready for collection.

We are happy to take over the management of your reusable containers as well.

The advantages for you

- Fast delivery straight to vehicles before the start of the working day
- Advance notification to technicians by text message
- More customer visits possible
- Fewer spare parts need to be kept by the technician, meaning less capital is tied up
- Simple returns management
- Bundled delivery of spare parts
- Handling of customs clearance for exports and imports
- Carbon offset delivery with "pro clima" – good for the climate, good for your image

Collection/incoming delivery (Monday to Friday) →

- Consignment data transmitted via Swiss-Express Web or EDI interface
- Goods collected in Switzerland or abroad in the late afternoon or evening
- Goods delivered to our logistics centre in Niederbipp or Pfungen

Delivery (Tuesday to Saturday)

Same-night delivery throughout Switzerland and the Principality of Liechtenstein or individual delivery as agreed with recipients

Our service includes ⓘ

- Customized solutions for a range of industries
- Online consignment tracking
- Proactive customer service

Additional services

- Fast and easy returns
- Customs clearance for imports and exports
- Carbon offset delivery with "pro clima"

Contact ⓘ

We can provide comprehensive advice on all aspects of overnight logistics and address your specific requirements. We look forward to hearing from you.

Post CH Ltd
Logistics Services
Goods Logistics
Moosmattweg 1
4704 Niederbipp

Tel. +41 58 341 48 00
sales.LS4@swisspost.ch
www.swisspost.ch/innight